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: WellFirst by Medica Silver Copay PCP 4500X01

Coverage for: Individual/Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>sbc.MO-</u>

<u>central.medica.com/individual</u> or call 877-379-7599 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 877-379-7599 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$4,500 / individual \$9,000 / family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and preventive prescriptions from <u>network providers</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,850 individual / \$17,700 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>MO-</u> <u>central.medica.com/find-a-doctor</u> or call 877-379-7599 (TTY: 711) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (balance billing). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	No coverage for chiropractic maintenance or long-term therapy.
	<u>Specialist</u> visit	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	No coverage for infertility services. No coverage for acupuncture.
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not Covered	Services under the Affordable Care Act (ACA) guidelines will be covered as preventive. Services may have a limit on number of visits and/or specific age requirements. For additional information please see the <u>Preventive Services</u> section in your Member Certificate. You may have to pay for services that are not preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	Diagnostic test (x-ray, blood work)	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Select diagnostic testing (e.g., genetic testing) and radiology services require prior
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	authorization from our Medical Affairs Division. Failure to obtain prior authorization for any medically necessary covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Preferred generic drugs (Tier 1)	\$15 <u>copay</u> / prescription; <u>deductible</u> does not apply (retail) Mail order maintenance prescriptions, a 90-day supply for 2 <u>copays</u> .	Not Covered (retail and mail order)	
If you need drugs to treat your illness or condition More information about prescription drug	Non-Preferred generic, Preferred brand drugs (Tier 2)	20% <u>coinsurance</u> after <u>deductible</u> / prescription (retail); Mail order maintenance prescriptions, a 90-day supply at <u>coinsurance</u> listed above.	Not Covered (retail and mail order)	None
<u>coverage</u> is available at <u>MO-</u> <u>central.medica.com/Indi</u> <u>viduals-and-</u> <u>Families/Pharmacy-</u> <u>benefits/Drug-formulary</u>	Non-preferred generic, Non- preferred brand drugs (Tier 3)	20% <u>coinsurance</u> after <u>deductible</u> / prescription (retail); Mail order maintenance prescriptions, a 90-day supply at <u>coinsurance</u> listed above.	Not Covered (retail and mail order)	
	Specialty drugs (Tier 4)	20% <u>coinsurance</u> after <u>deductible</u> / prescription (retail); Mail order maintenance prescriptions not covered.	Not Covered (retail and mail order)	Infertility drugs not covered (retail and mail order).
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Select outpatient surgeries require <u>prior</u> <u>authorization</u> from our Medical Affairs Division.

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information	
		(You will pay the least)	(You will pay the most)		
	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Failure to obtain <u>prior authorization</u> for any <u>medically necessary</u> covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.	
	Emergency room care	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Initial emergency services are covered with out-of-network providers	
If you need immediate medical attention	Emergency medical transportation	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	None	
medical attention	<u>Urgent care</u>	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Initial <u>urgent care</u> services are covered with <u>out-of-network providers</u> . You may incur a lower <u>copay</u> at an SSM <u>urgent care</u> clinic versus a hospital based facility.	
	Facility fee (e.g., hospital room)	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Elective inpatient admissions and services require prior authorization from our Medical	
lf you have a hospital stay	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Affairs Division. Failure to obtain <u>prior</u> <u>authorization</u> for any <u>medically necessary</u> covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.	
If you need mental health, behavioral health, or substance	Outpatient services	\$30 <u>copay</u> /outpatient visit; <u>deductible</u> does not apply	Not Covered	None	
abuse services	Inpatient services	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None	
If you are program	Office visits	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	<u>Cost sharing</u> does not apply for <u>preventive</u> services. Depending on the type of services, a	
lf you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	<u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and	

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Childbirth/delivery facility services	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	services described elsewhere in the SBC (i.e. ultrasound).
	Home health care	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	100 visits/contract period. Requires prior authorization from our Medical Affairs Division. Failure to obtain prior authorization for any medically necessary covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.
If you need help recovering or have other special health needs	Rehabilitation services	Inpatient <u>Rehabilitation</u> <u>services</u> : 20% <u>coinsurance</u> after <u>deductible</u> ; Physical, Occupational and Speech Therapy: \$30 <u>copay</u> /therapy/day; <u>deductible</u> does not apply	Not Covered	Inpatient Rehabilitation Care - 150 days/contract period combined with <u>skilled</u> <u>nursing care</u> . Physical and Occupational Therapy - 20 visits per therapy type/contract period. Speech therapy is unlimited. Services for custodial care are a policy exclusion. Physical, Occupational and Speech Therapy services require <u>prior authorization</u> from our Medical Affairs Division. Failure to obtain <u>prior</u> <u>authorization</u> for any <u>medically necessary</u> covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.
	Habilitation services	\$30 <u>copay</u> /therapy/day; <u>deductible</u> does not apply	Not Covered	Habilitative therapies - 20 visits per therapy type/contract period. Speech therapy is unlimited. Services for custodial care are a policy exclusion. Physical, Occupational and Speech Therapy services require <u>prior</u> <u>authorization</u> from our Medical Affairs Division. Failure to obtain <u>prior authorization</u> for any <u>medically necessary</u> covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.

1	Common		What You Will Pay		Limitations, Exceptions, & Other Important
	Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
		Skilled nursing care	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	150 days/contract period combined with inpatient rehabilitative confinement. Requires prior authorization from our Medical Affairs Division. Failure to obtain prior authorization for any medically necessary covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.
		Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Durable medical equipment as stated in our medical policies requires prior authorization from our Medical Affairs Division. Failure to obtain prior authorization for any medically necessary covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.
		Hospice services	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Requires <u>prior authorization</u> from our Medical Affairs Division. Failure to obtain <u>prior</u> <u>authorization</u> for any <u>medically necessary</u> covered services which requires an authorization, you, the Member, will be responsible for paying 100% of the total cost.
		Children's eye exam	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	Exams performed by an ophthalmologist will incur the specialty office visit cost share.
	If your child needs	Children's glasses	20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	One pair per contract year.
	dental or eye care	Children's dental check-up	Not Covered	Not Covered	This policy does not include pediatric dental services as required under the federal Patient Protection and Affordable Care Act. This coverage is available in the insurance market and can be purchased as a stand-alone product. Please contact your insurance carrier,

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
				agent, or the Federally Facilitated Exchange if you wish to purchase pediatric dental coverage or a stand-alone dental services product.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Abortion (except in cases when the life of the	Dental care (Adult)	Routine eye care (Adult)		
mother is endangered)	 Infertility Treatment 	Routine foot care		
Acupuncture	Long-term care	 Weight Loss Programs 		
Bariatric Surgery	 Non-emergency care when travelling outside the 	ne		
Cosmetic services including surgery	U.S.			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
Chiropractic care	Hearing aids (Limited to one aid per ear every 3	 Private-duty nursing (Limited to 82 visits per 		
	months)	Contract Period)		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Medica at 877-379-7599 (TTY: 711) or MO-central.medica.com; U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; Missouri Department of Commerce and Insurance at (573) 751-4126 or https://insurance.mo.gov/consumers; or Healthcare.gov at www.Healthcare.gov or call 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Missouri Department of Commerce and Insurance, Division of Consumer Affairs at <u>https://insurance.mo.gov/consumers/complaints/index.php</u> or call 1-800-726-7390.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 877-379-7599 (TTY: 711). Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877-379-7599 (TTY: 711). Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877-379-7599 (TTY: 711). Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 877-379-7599 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$4,500
Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
Other coinsurance	20%

\$6,170

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$4,500		
Copayments	\$10		
Coinsurance	\$1,600		
What isn't covered			
Limits or exclusions	\$60		

The total Peg would pay is

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

■The <u>plan's</u> overall <u>deductible</u>	\$4,500
Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
■Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing		
Deductibles	\$4,300	
Copayments	\$300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$4,620	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

■The <u>plan's</u> overall <u>deductible</u>	\$4,500
■Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
■Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example	Cost	\$2,800

In this example. Mia would pay:

Cost Sharing		
\$2,400		
\$100		
\$0		
What isn't covered		
\$0		
\$2,500		

Discrimination is Against the Law

The Health Plan complies with applicable Federal civil rights laws and will not discriminate against any person based on his or her race, color, creed, religion, national origin, sex, gender, gender identity, health status including mental and physical medical conditions, marital status, familial status, status with regard to public assistance, disability, sexual orientation, age, political beliefs, membership or activity in a local commission, or any other classification protected by law. The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats such as large print, audio, and braille.
- Provides free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact the number on the back of your identification card. If you believe that we have failed to provide these services or discriminated in another way on the basis of your race, color, creed, religion, national origin, sex, gender, gender identity, health status including mental and physical medical conditions, marital status, familial status, status with regard to public assistance, disability, sexual orientation, age, political beliefs, membership or activity in a local commission, or any other classification protected by law, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422, TTY: 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201 800-368-1019, TTY: 800-537-7697. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you want free help translating this document, call 1-877-317-2410 (TTY: 711).

Si desea recibir asistencia gratuita para la traducción de este documento, llame al 1-877-317-2410.	နမ့ၢ်လိဉ်ဘဉ်တာ်မၤစၢၤကလီလ၊တာ်ကွဲးကျိာ်ထံလံာ်အံးအဃိႇကိး 1-877-317-2410.	
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Yog koj xav tau kev pab dawb txhais daim ntawv no, hu rau 1-877-317-2410. 如果您需要我們免費幫您翻譯此文件,請致電 1-877-317-2410。	Ako želite besplatnu pomoć za prijevod ovog dokumenta, nazovite 1-877-317-2410.	
Nếu quý vị muốn giúp dịch tài liệu này miễn phí, gọi 1-877-317-2410.		
Sanadnikun kaffaltiimaleeakkaisiniifhiikamuyoobarbaadd-an 1-877-317-2410 tiinbilbilaa.	T'áá jiik'é díí naaltsoos t'áá nizaadk'ehjí bee shí ká'adoowoł ninízingo kojť hodíílnih, 1-877-317-2410.	
اذا كنت ترغب في مساعدة مجانية لترجمة هذا المستند. فاتصل على ألرقم2410-317-877.	Wenn Sie kostenlose Hilfe zur Übersetzung dieses Dokuments wünschen, rufen Sie 1-877-317-2410 an.	
Если вы хотите получить бесплатную помощь в переводе этого документа, позвоните по телефону 1-877-317-2410.	"यदि आप इस दस्तावेज़ का अनुवाद करने में मुफ्त सहायता चाहते हैं, तो 1-877-317-2410 पर कॉल करें"।	
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Kung nais mo ng libreng tulong sa pagsasalin ng dokumentong ito, tumawag sa 1-877-317-2410.		
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